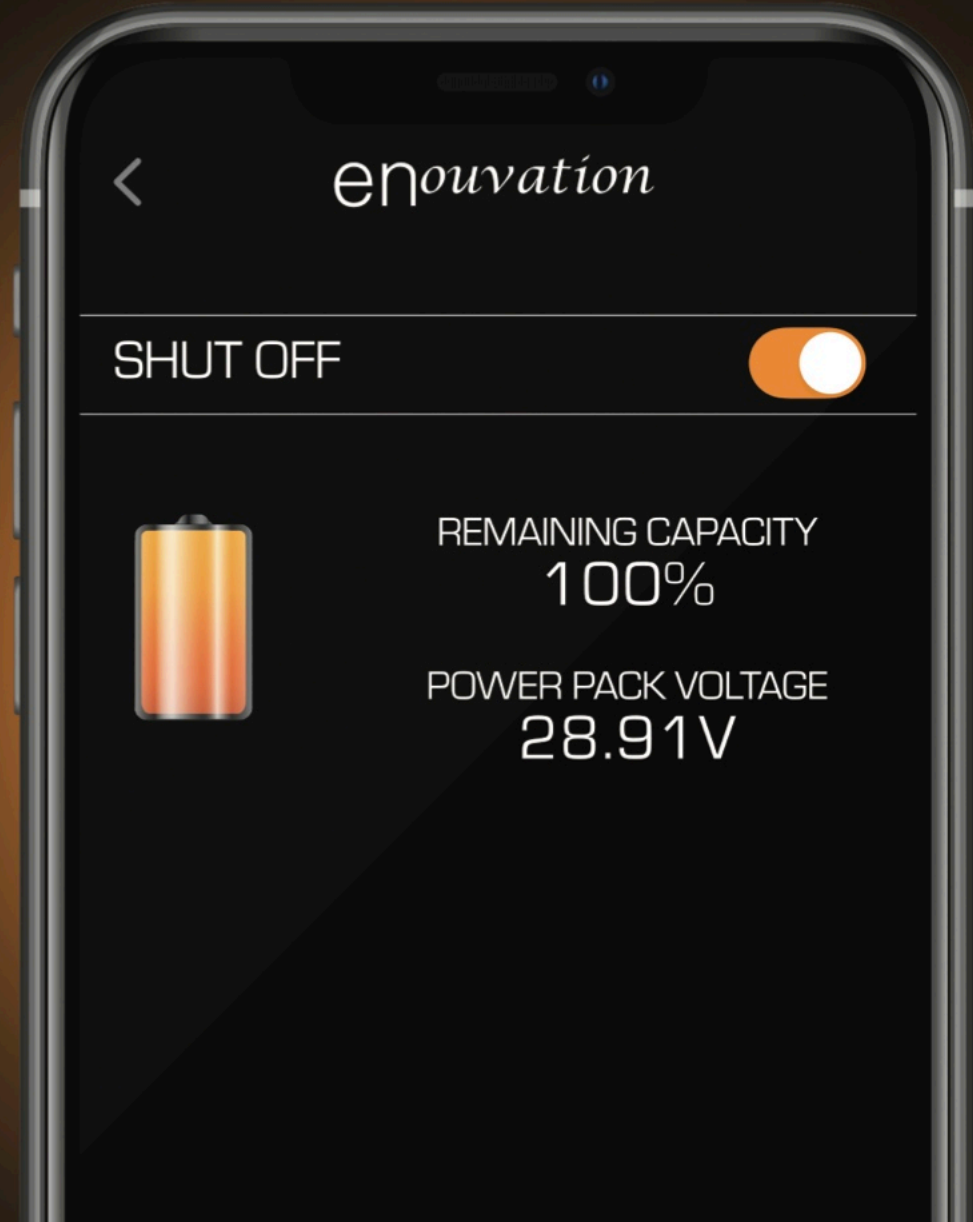


entelligent Power Management App Guide





THE E10 IS
**PUTTING THE POWER
BACK IN YOUR HANDS.**



**Download and install the
Entelligent™ App to get started**



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Congratulations, and thank you for purchasing from Enovation!

Before getting started, please take the time to read the instructions and safety warnings. Your safety is extremely important to us.

Power Packs have become mainstream household items. They are not toys and can be extremely dangerous if misused, damaged, or compromised.



- 1 Charging Input Port
- 2 Power Output Port
- 3 Low Power Audio Speaker
- 4 Manual Power Switch
- 5 LED Power Level Indicator
- 6 LED Power Level Wake Button



enelligent
Power Management App



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Frequently Asked Questions

How do I download the Entelligent App?

Download the App via your smartphone or tablet's App marketplace.

What exactly does the Entelligent App do?

The App offers you visibility on your Power Pack's vital operating statistics including current charge level, active voltage, and charging history. Additionally, you can shut off the power remotely to preserve power when not in use and set reminders to recharge. NOTE: This requires an active connection to your power pack, and the App to be open.

Do I need to use the App to enjoy my new E10 Power Pack?

Absolutely not. The Entelligent App was created to add another level of control and convenience. The E10 has all the standard features Enouvation Power Packs have become known for and does not require the use of our App to enjoy. This includes interactive audible low power alerts, LED power display, hard shut down technology, and universal connectivity to most furniture motors, right out of the box. Additionally, the E10 is now the most powerful Power Pack in our lineup at 10,000 mAh and features a manual shut off switch that prevents unwanted power loss when not in use.

Can I control my furniture with your App?

No. The Entelligent App gives you visibility on your Power Pack's vital statistics only and will not operate your recliners.

I own other Enouvation Power Packs, can I use the App with these?

No. At this time, the Entelligent App is only compatible with the Enouvation E10 Power Pack.

Can I access my Power Pack from anywhere with the App?

No. Our Entelligent Power Management System operates using close-range wireless connectivity. As a result, to access a configured Power Pack via the App, you must maintain close proximity to it. NOTE: Walls, objects, or other wireless devices can affect connection.

How do I know I'm connected to a pack?

While using the App, you will receive an on-screen notification of a successful connection. Your pack's LEDs will also flash in sequence three times, red then green upon initial connection.

My power pack is switched to the ON position. Why are there no lights on the LED indicator?

The LED power indicator will only illuminate when the pack is first activated, while it is in use, or when the LED power level button has been pressed. It will automatically fade after 5–7 seconds of inactivity.

I live with others; can they access my Power Pack too?

Yes. Anyone within range can access the same Entelligent-enabled Power Pack with their smart device. They simply need to download the App and configure the same pack. NOTE: Only one person may have an active connection to a pack at a time. The same pack may have a unique name for each user, based on their configuration.

My pack is brand new. Why are there entries in my charging history?

We test our products often. In the case of a brand-new pack, it's likely you will see some test entries in the history. These can be deleted to make sure you have an accurate record of the pack going forward.

Troubleshooting

App will not connect to Power Pack (connection timeout, connection in progress and frozen, etc.)

- Ensure your Power Pack manual shut off switch is in the ON position and there is power displayed on the LED Power Display when the button is pressed.
 - » If there is no power, recharge per instructions and try setup again.
- Ensure you always have Bluetooth enabled on your smart device.
- Ensure Location Services are enabled on your smart device.
- Ensure you are close enough to your pack to establish a strong connection (walls, other objects, or wireless devices may affect connection).
- Close App completely and attempt connection again to refresh.
- Attempt a hard reset on the pack: close App completely, turn the pack off, wait at least 1 minute, turn back on, wait for audible alert, connect to the provided charger momentarily until an LED light registers on the current power level, disconnect charger, and wait approximately 10 seconds before attempting to connect again.

Pack beeped or is beeping

- Pack has just been activated
 - » When the manual power switch is turned on, there will be a single audible beep, and the LEDs will turn on.

- Pack is severely discharged
 - » When a pack is in hard shut down, the pack will beep for approximately 5–7 seconds before ceasing output. The pack may beep continuously during recharging while in this state until power is restored.
- Pack has low power, and low power alert is on
 - » When power is low, the pack will beep, and a red LED will illuminate when you interact with your furniture. This is an audible alert that the pack must be recharged and will enter hard shut down soon.
- Pack is in demo mode
 - » If the LED power level button is held down, the pack will enter demo mode. In demo mode, the pack will beep once, and a single LED will illuminate. The pack will then beep every time you interact with your furniture. To disable demo mode, connect to a charger until normal LED function is restored. You may then continue using the pack as normal.

LED lights are flashing

- Pack is switched to the ON position
 - » When the manual power switch is turned on, there will be a single audible beep, and the LEDs will scale on, right to left.
- LED power level button has been pressed
 - » When the LED power level button has been pressed, the pack's LEDs will display the current power level and automatically fade after 5–7 seconds of inactivity.

- Connection to the pack has been made through the Entelligent App
 - » While using the App, you will receive an on-screen notification of a successful connection. Your pack's LEDs will also flash in sequence three times, red then green.
- Power is low
 - » When power is low, the pack will beep, and a red LED will illuminate when you interact with your furniture. This is an audible alert that the pack must be recharged and will enter hard shut down soon.
- Pack is in demo mode
 - » If the LED power level button is held down, the pack will enter demo mode. In demo mode, the pack will beep once, and a single LED will illuminate. The pack will then beep every time you interact with your furniture. To disable demo mode, connect to a charger until normal LED function is restored. You may then continue using the pack as normal.

If you have any questions, please contact us at
CustomerCare@Enovation.com